



Navjeevan Education Society's

NAVJEEVAN INSTITUTE OF MANAGEMENT

Affiliated To : Savitribai Phule Pune University, Pune - CA/1386/1994 (College Code - 0342)

NAAC Re-Accredited 'B++' Grade

Approved By : AICTE - 431/27-81/MCP(M)94, Govt. of Maharashtra - NGC 3594/MBA 7497/Mashi 3 - 1994

Recognized By : Directorate of Technical Education, Mumbai. - M.S. (MB5116). A.I.S.H.E. Code-41799.

Key Indicator

1.4 Feedback System

Feedback process of the Institution may be classified as follows:

- Options: A. Feedback collected, analyzed and action taken and feedback available on website
- B. Feedback collected, analysed and action has been taken
- C. Feedback collected and analysed
- D. Feedback collected
- E. Feedback not collected

ACTION TAKEN REPORT

Academic Year 2024 - 25



The feedback received from various stakeholders was discussed in a meeting. IQAC coordinator of the College placed feedback analysis report in front of Director & all the faculty members for consideration, approval & suggestions. The suggestions received from the various stakeholders & feedback report was thoroughly discussed & analysed in Governing body & CDC meeting also. It was observed that, most of the stakeholders have expressed their satisfaction regarding the academics & infrastructure. At some level positive suggestions have also been sought. Necessary action taken is as follows:

Stakeholder	Feedback Summary	Action Taken
Students	Requested more certification courses aligned with industry tools and technologies.	Introduced add-on certificate programs in Business Analytics, and Business & Marketing Management.
	Suggested increased industry exposure beyond the classroom. Recommended greater institutional support for students participating in off-campus academic, sports, and cultural contests.	Arranged industrial visits, corporate guest sessions, and Encouraged students to participate in Intercollegiate Competition- AHOY.
Alumni	Recommended building a stronger brand identity of the institute on social media and professional platforms.	Initiated LinkedIn campaigns, alumni success stories, and digital presence through regular updates and event highlights.
	Suggested to organize sessions related to IT skills	Institute organized Certificate Course in Advanced MS-Excel using AI tools
Teachers	Suggested involving faculty in industry visits to stay updated with real-world practices.	Suggested involving faculty in industry visits to stay updated with real-world practices.
	Suggested FDPs and training on new-age teaching technologies.	Conducted Faculty Development Programs on Research Methodology and Workshop on Workplace Dynamics
Employers	Suggested improving communication skills and business etiquette among students.	Introduced a "Professional Skills Grooming Week" with mock GDs, business writing, and email etiquette sessions
	Recommended encouraging students to work on real-time industry problems and projects.	Launched a "Series on Case Study" series in collaboration with Rapid CAD- CAM

Dr. Shinde Suvarna R.
I/C Director - NIM