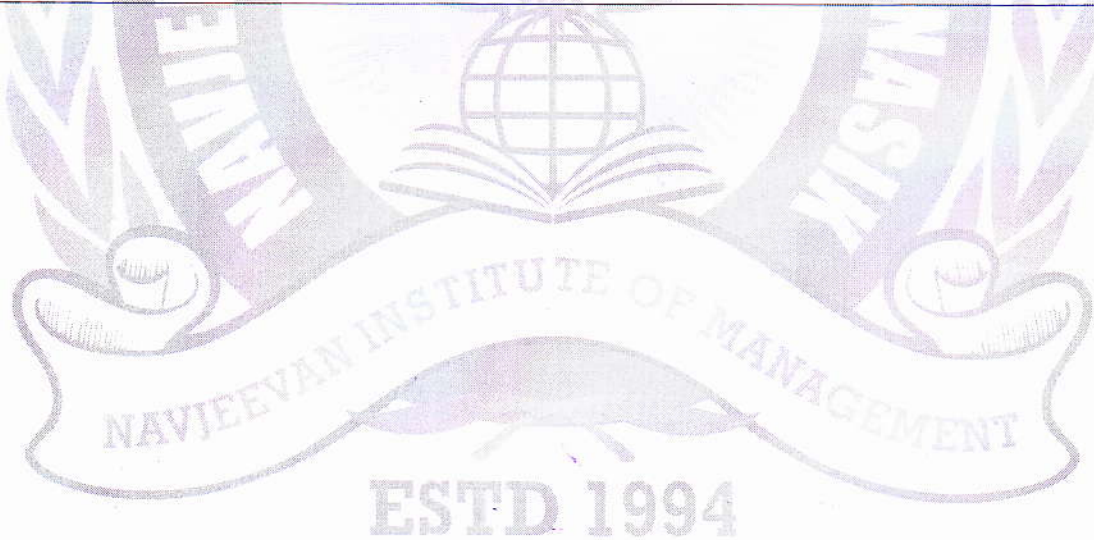




Key Indicator

1.4 Feedback System

Feedback process of the Institution may be classified as follows:
Options: A. Feedback collected, analyzed and action taken and feedback available on website B. Feedback collected, analyzed and action has been taken C. Feedback collected and analyzed D. Feedback collected E. Feedback not collected





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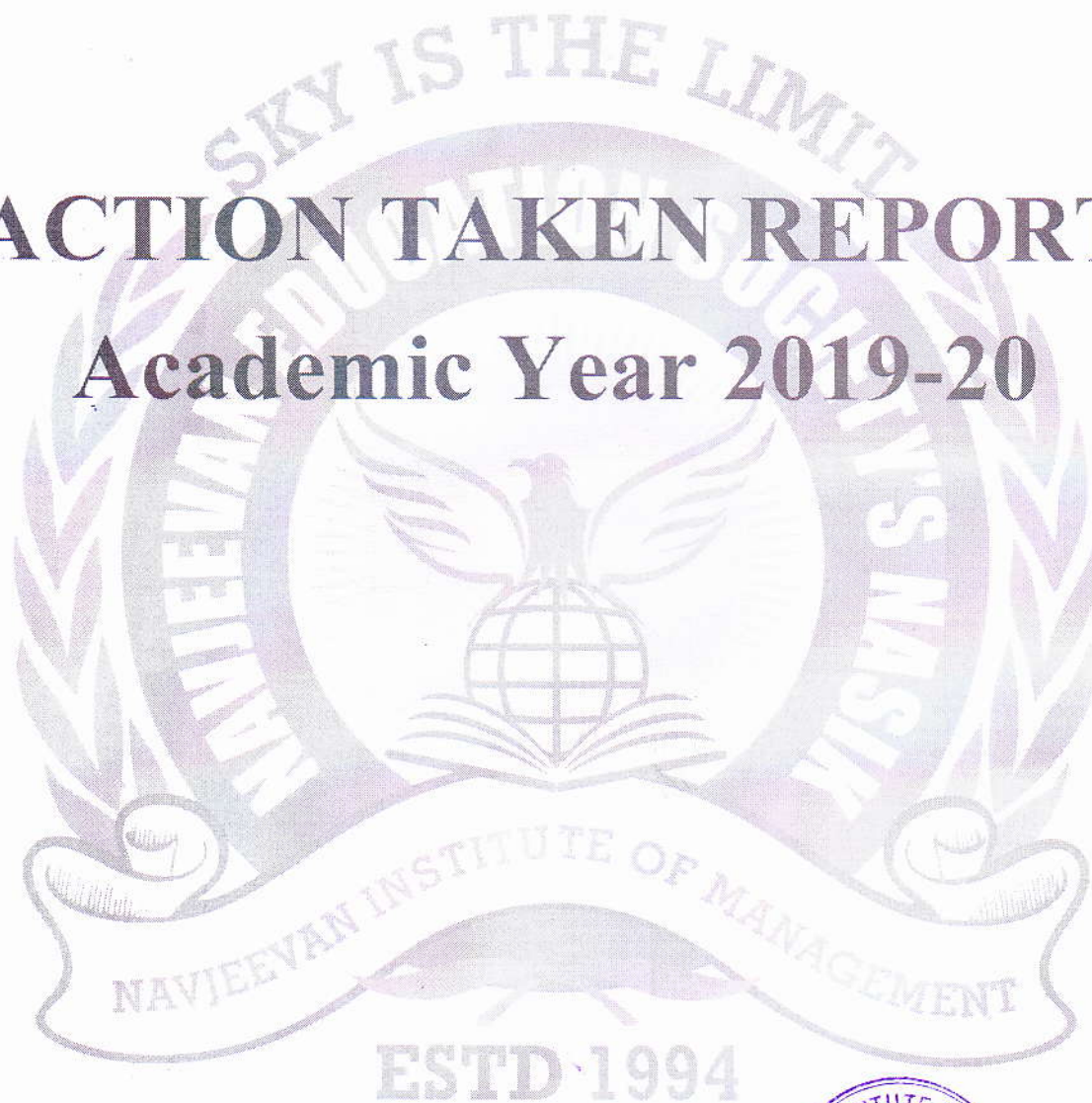
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ACTION TAKEN REPORT Academic Year 2019-20





The feedback received from various stakeholders was discussed in a meeting. IQAC Co-ordinator of the College placed feedback analysis report in front of Director & all the faculty members for consideration, approval & suggestions. The suggestions received from the various stakeholders & feedback report was thoroughly discussed & analysed in Governing body & CDC meeting also. It was observed that, most of the stakeholders have expressed their satisfaction regarding the academics & infrastructure. At some level positive suggestions have also been sought. Necessary action taken is as follows:

Action taken on Feedback from Students

Feedback	Action Taken
The online study material available with students was limited.	Web based OPAC (Online Public Access Catalogue), e-books, syllabus, questions papers, open access resources as well as N-LIST/DELNET/DULS/NDL databases were made available to students A vast amount of e-resources were created by teachers and made available on Google Drive and Google Classroom
Difficulty in internal assessments was faced by students during pandemic time.	A judicious mix of online quizzes, offline and online presentation, viva voce and project work was used to assess the level of understanding of students
Interruption in placement process and summer internship opportunities was reported due to pandemic.	Companies were brought on-board to conduct online recruitment processes and provide work from home internship or job offers to student
Skill development and job oriented courses were requested	Certificate courses on Personality development, Mindfulness at workplace, MS excel etc. were offered .
More alumni and corporate interaction was requested.	An array of webinars by Alumni and corporates were held





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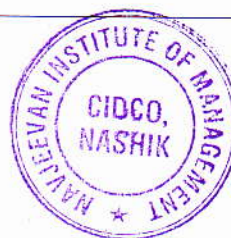
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Action taken on Feedback from Teachers

Feedback	Action Taken
Availability of online resources required in teaching and research activities was requested	A wide range of national and international e-books and e-journals in the area of accountancy, economics, finance, human resource management etc. were made available.
Awareness about latest developments among teachers was suggested	Administrative support was provided to teachers for pursuing online faculty development programs/short term courses. Number of teachers attended courses on MOOC and used their learning for effective teaching.

Action taken on Feedback from Employers

Feedback	Action Taken
Suggested that students should be trained for online recruitment	Training and Placement department conducted session on "How to face online Interview" through various tools.
Suggested for improvement in employability skills	Training and placement department conducted various activities like GD, soft skills development and various types of interviews session, resume making etc.





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Action taken on Feedback from Alumni

Feedback	Action Taken
More interaction between students and alumni through seminars, special lectures and mentoring was suggested	A series of online lectures by alumni were organized to enable the alumni/industry and student interaction even during the pandemic
Introduction of more values added courses was suggested.	As suggested by many alumni various certificate course was introduced.
Encourage alumni interaction as mentors	Steps are being taken to implement it
Suggestion to strengthen communications skills	Professional English speaking and soft skills session were conducted to develop communication skills.
Strengthen Alumni network	Alumni meet was conducted and data base was collected to maintain regular communication.


Dr. Shinde Suvarna R.

I/C Director, NIM

I/C DIRECTOR

Navjeevan Institute Of Management,

Cidco, Nashik 08

